

## **IMPORTANT INFORMATION – PLEASE READ CAREFULLY**

Holiday Cruises & Tours is delighted to confirm your vacation. We appreciate your business and hope that you have a wonderful experience. Please take a few moments to read the important information below, as well as the cruise line's or tour provider's brochure and the insurance information that has been provided to you. Holiday Cruises & Tours cannot be held responsible for issues or misunderstandings that may arise because a customer has failed to read the information provided.

Please allow sufficient time for us to process your check. Cruise tickets are generally available two (2) weeks prior to sailing. Check cruise line brochure for citizenship and visa requirements and cancellation penalties. It is incumbent upon the passenger to make us aware of any medical, dietary or other special needs that you may have. Please call us if you have any questions. We are here to help make your vacation as stress-free as possible. Thank You. It is our pleasure to serve you!

- ❖ **ACCURACY:** Please verify that the information shown on your confirmation is as you understood it to be when you booked your vacation. Any errors not reported immediately to Holiday Cruises & Tours may result in suppliers charging substantial fees plus applicable fare increases for changes which will be the responsibility of the passenger(s).
- ❖ **PROOF OF CITIZENSHIP:** Proof of identity is required for both domestic and international travel. Without proper identification, a passport and necessary visas you will not be permitted to depart. It is your responsibility to verify your necessary travel documents with the Cruise Line prior to departure. Generally speaking, passports are required when traveling outside the United States. Some countries may require a visa as well. **The spelling of the names on your confirmation must match exactly the spelling of the names on the passports.** Please notify Holiday Cruises & Tours immediately if you are not a United States citizen. If you are a legal alien resident of the United States, your Alien Registration Card ("green card") will be required for you to re-enter the U.S. All passengers assume full responsibility for inquiring, confirming and obtaining passports, visas, vaccinations, other entry requirements and safety and security conditions of the destinations to be visited. Further information concerning U.S. passports and travel safety advisories can be found at [www.travel.state.gov](http://www.travel.state.gov). Medical advisories and vaccination requirements can be found at the U.S. Center for Disease Control's website: [www.cdc.gov/travel](http://www.cdc.gov/travel).
- ❖ **EXTENDING YOUR VACATION:** If you haven't already done so, Holiday Cruises & Tours recommends that you add a pre-cruise hotel package to your vacation. Arriving at your port of embarkation a day or two early will allow you additional time to explore new adventures, while providing you with peace of mind should you encounter airline delays or canceled flights.
- ❖ **TRANSPORTATION:** Unless specifically noted otherwise on the confirmation, transportation to and from the port(s) of embarkation and debarkation is solely the purchaser's responsibility. The purchaser understands that cruise ships have schedules to maintain and that it is incumbent upon the traveler to allow sufficient travel time, allowing for disruptions, to assure that he/she arrives at the scheduled port of embarkation in sufficient time to meet the schedule provided.
- ❖ **AIR TRAVEL:** If you purchased your airfare through the cruise line's or tour operator's standard air program, your departure (home) airport is identified on your confirmation. Airline tickets issued by the cruise lines and tour operators are highly restrictive and you may find that your tickets cannot be reissued, revalidated, or exchanged for another carrier or routing. Once the cruise line or tour operator has issued the air tickets, they will not make any changes – you will need to accept whatever the cruise line or tour operator arranges. **If the flight parameters are very important to you please let us know immediately** and we will attempt to assist you either through the cruise/tour supplier's air deviation program (at extra cost) or independently, on your behalf, with the airline(s) directly. **Otherwise, you will need to accept whatever air schedule the cruise line or tour operator arranges.** Please note that changing or cancelling airfare after it is initially booked may incur additional fees.
- ❖ **INSURANCE:** Holiday Cruises & Tours wants your trip to be worry-free. That's why we strongly recommend that you purchase the optional travel insurance as described in the provided literature. This special insurance for cruise and tour vacationers includes coverage for trip cancellation or interruption due to covered unforeseen circumstances, baggage loss or damage, and medical coverage for accidents or illness incurred while on vacation. While you are outside of the United States, **your existing medical insurance policy may not provide protection for you.** Certain benefits are available only if insurance is purchased within 14 days of the initial travel deposit. The cost of the insurance has been included in your invoice as a separate line item. If you do not want this valuable coverage and are willing to accept full financial responsibility for potential losses, simply return the confirmation with the insurance waiver at the bottom signed and dated, and deduct the insurance premium from your final payment. By declining the purchase of travel insurance, the traveler assumes all responsibility for the risks inherent to traveling.
- ❖ **CHANGES & CANCELLATIONS:** All changes and cancellations must be in writing and are subject to a Holiday Cruises & Tours's administrative fee of up to \$50/person in addition to those fees imposed by the cruise lines or tour providers themselves. Additional cancellation charges may apply to some specially priced and packaged group cruises. Refunds will be made to our customers only after the monies have been received from these sources by us.
- ❖ **COMMUNICATIONS:** All correspondence from Holiday Cruises & Tours will be mailed to the first passenger listed on the confirmation. Generally, this is the person who arranged for the vacation with the Holiday Cruises & Tours Counselor. It is incumbent upon this person to communicate all information received to the other members of his or her party. This information may include, but is not necessarily limited to: the information contained herein; payment terms and schedules; insurance information; cancellation policies and penalties; and any additional information that is necessary to ensure a safe and enjoyable vacation. It is the lead passenger's responsibility to be sure that he or she has obtained the appropriate cruise line or tour operator brochure which contains important information relating to the details, policies and procedures for the vacation.
- ❖ **AGENCY DISCLAIMER:** Holiday Cruises & Tours acts solely as a general booking agent for the purpose of processing bookings and reservations with various travel suppliers. Holiday Cruises & Tours has no control over the travel suppliers, the fares charged for their services, their policies and procedures, the scheduling of their services, or the methods of providing services. Therefore, Holiday Cruises & Tours shall not be responsible or liable, and is released of responsibility and liability, for any delay, inconvenience, loss, or damage to personal or property injury, to any passenger resulting from breach of contract or any acts or omissions on the part of any travel supplier, any cancellation of any service by a travel supplier, any refund due from a travel supplier, any terrorist activities, civil or labor unrest, mechanical or construction defects or failures, diseases, local laws, climatic conditions, or any other cause.

---

*Thank you for choosing Holiday Cruises & Tours*